



## The Significance of Race and Ethnicity in Person-Centered Pharmacy Care

### Activity Overview

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During this webinar, speakers will explore the role of race and ethnicity in establishing equity in the practice of pharmacy. By understanding how social determinants of health, cultural competency, and diversity in the pharmacy workforce affect patients, pharmacy staff can improve patient care and outcomes in underrepresented populations.

<b>Activity Topic</b>	Additional Topic Areas
<b>Universal Activity Numbers</b>	0205-0000-24-054-H99-P 0205-0000-24-054-H99-T
<b>Activity Date</b>	22-Jul-24 through 21-May-27
<b>Activity Type</b>	Knowledge-based
<b>CE Credits</b>	1.5 contact hours (0.15 CEU)
<b>Activity Fee</b>	No Fee

### Target Audience

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This activity was designed to meet the educational needs of pharmacists and pharmacy technicians in all practice settings.

## **Learning Objectives**

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At the conclusion of this webinar, pharmacist participants will be able to:

1. Describe the significance of race and ethnicity in person-centered care.
2. Review social determinants of health to be considered when counseling patients.
3. Discuss elements of cultural humility to be applied when interacting with patients of different racial and ethnic backgrounds.
4. Recognize ways to ameliorate the effect that underrepresentation of racial and ethnic minority groups in the pharmacy workforce has on patient experiences and outcomes.

At the conclusion of this webinar, pharmacy technician participants will be able to:

1. Describe the significance of race and ethnicity in person-centered care.
2. Discuss elements of cultural humility to be applied when interacting with patients of different racial and ethnic backgrounds.
3. Recognize ways to ameliorate the effect that underrepresentation of racial and ethnic minority groups in the pharmacy workforce has on patient experiences and outcomes.

## **CPE Requirements**

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To earn ACPE-accredited CPE for this activity, participants must:

- be registered as an attendee,
- submit the activity code online using the NABP CPE submission site located at <https://nabp.pharmacy/claimcpe>,
- complete the activity in its entirety,
- answer the self-assessment questions at the beginning of the webinar, and
- review the activity handouts.

To obtain CPE credit, participants must also complete activity and speaker evaluations as well as pass the post-test with a score of 70% or higher within three attempts.

All home study CPE submissions must be completed online within 60 days from the date you opened the activity.

## Presenters

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**Lemrey “Al” Carter, PharmD, MS, RPh**, Executive Director/Secretary, National Association of Boards of Pharmacy

**Ilisa Bernstein, PharmD, JD, FAPhA**, Senior Vice President for Practice, Policy, and Partnerships, American Pharmacists Association

**Frank North, PharmD, MPA, DPLA, DASPL**, President, National Pharmaceutical Association; Instructional Assistant Professor, Rangel School of Pharmacy, Texas A&M University – HEALTH

**Leila Ellis-Nelson, PsyD**, CEO & Co-Owner, Changing Perspectives LLC

**Robert E. Braylock, PharmD, MBA, RPh**, President, Release Heaven On Earth; Principal and COO, BHK Consulting

**Terri Smith Moore, PhD, MBA, RPh, CPH**, Vice President, Chief Strategy and Diversity Officer, American Association of Colleges of Pharmacy

**Ronda Marie Chakolis, PharmD, MPH**, President, Minnesota Board of Pharmacy

## Home Study

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Fill out the form located at [www.nabp.pharmacy/home-study](http://www.nabp.pharmacy/home-study) to receive instructions on how to complete the home study for this webinar.

## Additional CPE Information

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Contact NABP Professional Affairs staff at [cpe@nabp.pharmacy](mailto:cpe@nabp.pharmacy) for information about CPE activities and instructions.



NABP and the NABP Foundation are accredited by the Accreditation Council for Pharmacy Education (ACPE) as providers of continuing pharmacy education (CPE).

ACPE Provider Number: 0205.

## System Requirements

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You will need a computer with high-speed internet access to view our screens and audio capabilities, via computer or phone, to hear the webinar. Browser requirements are as follows: Firefox (9.0+), Adobe Flash Player (10.3+), Google Chrome, and Safari (5.0+).

Read more about the [policy on privacy and confidentiality](#).