NABP
National Association of Boards of Pharmacy

CPE Activity Information

HOME STUDY

Quality Management Systems in the Practice of Specialty Pharmacy

Activity Overview

This presentation will explore methods to strengthen quality improvement programs within specialty pharmacy practice, specifically focusing on the ability to capture high-quality data, interpret that data more effectively, and outline meaningful operational improvements. Participants will gain insight into strategies for reducing inefficiencies, proactively managing risk, improving patient and prescriber satisfaction, and increasing value.

This home study webinar is a recording of the live activity that was held on November 12, 2026.

Activity Topic	Pharmacy Administration
Activity Format	Home Study
Universal Activity Numbers	0205-0000-26-139-H04-P 0205-0000-26-139-H04-T
Activity Date	23-Nov-26 through 22-Sep-29
Activity Type	Knowledge-based
CE Credits	1 contact hour (0.1 CEU)
Activity Fee	$20

Target Audience

This activity was designed to meet the educational needs of pharmacists and pharmacy technicians in all practice settings.

Learning Objectives

At the conclusion of this webinar, participants will be able to:

1. Describe quality improvement program metrics to ensure data is objective, consistently measurable, and easy to evaluate.
2. Identify methods for analyzing and trending data to enable quick, clear identification of operational issues.
3. Recall data reporting methods to ensure clear, timely, and actionable communication to all involved parties and organizational leadership.

CPE Requirements

To earn Accreditation Council for Pharmacy Education (ACPE) accredited CPE for this activity, participants must:

- purchase the home study course on NABP e-Profile,
- submit the activity code online using the NABP CPE submission site located at https://nabp.pharmacy/claimcpe,
- take the pretest,
- review the activity handouts,
- watch the entirety of the webinar recording,
- complete the activity and speaker evaluations, and
- pass the post-test with a score of 70% or higher.

All home study CPE submissions must be completed online within 60 days from the date you opened the activity.

Presenter

Zachary Roberts, PharmD, MBA, Contractor, National Association of Boards of Pharmacy

Home Study

Log in to NABP e-Profile to purchase the home study activity. Instructions on how to complete the home study for this webinar will be sent via email.

Additional CPE Information

Contact NABP staff at CPE@nabp.pharmacy for information about CPE activities and instructions.

NABP and the NABP Foundation are accredited by the ACPE as providers of continuing pharmacy education (CPE).

ACPE Provider Number: 0205.

System Requirements

You will need a computer with high-speed internet access to view our screens and audio capabilities, via computer or phone, to hear the webinar. Browser requirements are as follows: Firefox (9.0+), Adobe Flash Player (10.3+), Google Chrome, and Safari (5.0+).

Read more about the policy on privacy and confidentiality.