NABP
National Association of Boards of Pharmacy

CPE Activity Information

LIVE WEBINAR

Quality Management Systems in the Practice of Specialty Pharmacy

November 12, 2026
1-2 PM CST

Activity Overview

This presentation will explore methods to strengthen quality improvement programs within specialty pharmacy practice, specifically focusing on the ability to capture high-quality data, interpret that data more effectively, and outline meaningful operational improvements. Participants will gain insight into strategies for reducing inefficiencies, proactively managing risk, improving patient and prescriber satisfaction, and increasing value.

Please note that the webinar capacity is 1,000 participants; registration does not guarantee entry. Those who are unable to join the meeting may purchase the webinar recording that will be posted online when it becomes available.

Activity Topic	Pharmacy Administration
Activity Format	Live Webinar
Universal Activity Numbers	0205-0000-26-005-L04-P 0205-0000-26-005-L04-T
Activity Date	12-November-26
Activity Type	Knowledge-based
CE Credits	1 contact hour (0.1 CEU)
Activity Fee	No Fee

Target Audience

This activity was designed to meet the educational needs of pharmacists and pharmacy technicians in all practice settings.

Learning Objectives

At the conclusion of this webinar, participants will be able to:

1. Describe quality improvement program metrics to ensure data is objective, consistently measurable, and easy to evaluate.
2. Identify methods for analyzing and trending data to enable quick, clear identification of operational issues.
3. Recall data reporting methods to ensure clear, timely, and actionable communication to all involved parties and organizational leadership.

CPE Requirements

To earn ACPE-accredited CPE for this activity, participants must:

- be registered as an attendee,
- attend the activity in its entirety,
- answer the self-assessment questions provided by the presenters, and
- submit the activity code online using the NABP CPE submission site located at https://nabp.pharmacy/claimcpe.

To obtain CPE credit, participants must also complete activity and speaker evaluations.

All CPE submissions for the live session must be submitted online within 60 days from the webinar (no later than 12 PM on January 11, 2027).

Presenter

Zachary Roberts, PharmD, MBA, Contractor, National Association of Boards of Pharmacy

Registration

Register for the upcoming live webinar. Additional details about participating will be sent via email prior to the webinar.

Register

Additional CPE Information

Contact NABP staff at CPE@nabp.pharmacy for information about CPE activities and instructions.

NABP and the NABP Foundation are accredited by the Accreditation Council for Pharmacy Education (ACPE) as providers of continuing pharmacy education (CPE).

ACPE Provider Number: 0205.

System Requirements

You will need a computer with high-speed internet access to view our screens and audio capabilities, via computer or phone, to hear the webinar. Browser requirements are as follows: Google Chrome (most recent 2 versions) and Mozilla Firefox (most recent 2 versions). Read more about additional system requirements.

Read more about the policy on privacy and confidentiality.