



Elevating Pharmacy Practice: Best Practices for Workforce Well-Being

Tuesday, July 21, 2026

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Elevating Pharmacy Practice: Best Practices for Workforce Well-Being

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Elevating Pharmacy Practice

Best Practices for Workforce Wellbeing

July 21, 2026

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Learning Objectives

1. Discuss the current operational challenges and institutional barriers driving burnout.
2. Explain why systemic change is critical for the pharmacy profession.
3. Describe successful policy, operational, and cultural changes implemented by health care professionals.
4. Identify actionable solutions that can be adapted for pharmacy boards and organizations.
5. Review available toolkits and resources to create an actionable roadmap for removing stigmatizing licensing questions and improving workforce support locally.

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Our Speakers



Corey Feist, JD, MBA
CEO and Co-Founder
Dr. Lorna Breen Heroes'
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Anna Dopp, PharmD
Senior Director, Government
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**John Colaizzi, Jr, PharmD,
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Assessment Question

What is a primary reason why many pharmacists and pharmacy technicians currently hesitate to seek mental health care?

- A. A lack of available mental health resources and specialized professionals within health care networks.
- B. Fear that seeking support could jeopardize their state licenses or professional standing due to intrusive questions on applications.
- C. A general belief that operational stress is a normal part of the job that does not require outside intervention.
- D. Concerns regarding the financial cost of mental health care and lack of insurance coverage.

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Assessment Question

True or False:

Evaluating pharmacy workflows including removing non-value-added or redundant tasks, integrating technology to add efficiency, prioritizing patient care functions, and developing flexible work models can improve pharmacy professionals' wellbeing.

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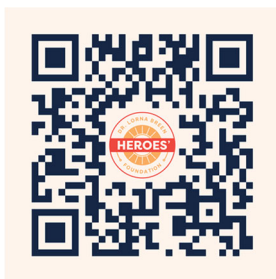
Q&A

You may use the Q&A tool on your screen to submit questions to the panel.

Our host will read the questions out loud in the order they are received.

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- Know your benefits and other resources
- Check in with your colleagues
- Use respectful, person-first language



Your Team

Normalize Mental Health at Work

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- Step-by-step systems approach to improve wellbeing and build trust between leaders and workers.



Your Organization

Use the
Impact
Wellbeing™
Guide

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- **Individuals:**
Take 1 minute to email your state representatives to advocate for change
- **Licensure Boards:** Remove intrusive, stigmatizing mental health questions



Your State

Change
State
Licensure
Applications

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- Fill out the form to send the message directly to your Representative and Senators.
- If you have a personal story to share, include it in the personal message box to let them know why this work matters to you.
- Share this action alert with your community.



Our Country

Tell Congress: Fund Lorna Breen Act Programs

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Reflection

Are you planning to implement any of the interventions you learned about today in your organization?

- A. Yes
 - If yes, which ones?
- B. No
 - If no, what other resources would be helpful to you to get started?

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Thank You!

Questions? Contact us:
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2. Click on the "Live CPE" tab
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4. Enter the session code provided at the end of the webinar
5. Complete the course and speaker evaluations
6. Select the appropriate credit (pharmacist or pharmacy technician)
7. Enter your NABP e-Profile ID and date of birth and certify that the information is correct
8. Click the claim button

Claims must be submitted by noon on September 19, 2026.

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1 contact hour (0.10 CEU)
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The handout for today's presentation can be found at:
www.nabp.pharmacy/webinar

Questions about submitting your claim?
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