



UTAH BOARD OF PHARMACY

newsletter to promote pharmacy and drug law compliance

Pharmacy Technician Access to the Utah CSD

The Controlled Substance Database Act allows pharmacy technicians and interns in Utah to obtain independent access to the Utah Controlled Substance Database (CSD). The following are a few key points:

- The CSD contains sensitive patient information that is protected by the Health Insurance Portability and Accountability Act and additional laws and rules contained in the Utah Controlled Substances Database Act and Rule.
- Inappropriate use of the CSD is not allowed. Please educate yourself about your responsibilities by reading the Controlled Substance Database Act and Rule. You can access these documents on the Utah Division of Professional Licensing (DOPL) website or by visiting the following links:
 - <https://le.utah.gov/xcode/Title58/Chapter37/58-37.html>
 - <https://rules.utah.gov/publicat/code/r156/r156-37.htm>
- The information in the CSD is a great tool that can be used to identify areas of concern. Please consult your supervising pharmacist if you see any information in the CSD that may help them make clinical decisions about the patient.
- If you notice any unusual entries in the CSD, consult your pharmacist. The pharmacy that reported the prescription is responsible for making any corrections. You may also notify the CSD

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by emailing csd@utah.gov or by calling 801/530-6628. Remember to appropriately secure protected health information when sending an email.

Vaccine Administration Protocol Revision

The Vaccine Administration Protocol was revised in September 2023. The latest version has the addition of the respiratory syncytial virus vaccine. Please be sure to update your pharmacy protocol for compliance. You can find the Vaccine Administration Protocol by visiting DOPL's pharmacy website at dopl.utah.gov/pharm. Select "Related Information" on the left side of the screen and then choose "Resources." This information is also available at <https://dopl.utah.gov/wp-content/uploads/2022/09/vaccine-administration-protocol.pdf>.

The Role of the Public Member on the Board of Pharmacy

Did you know that the Utah Board of Pharmacy members are not all pharmacists or in the medical profession? Yes, there is a member who is a representative of the Utah consumers at large. This Utah citizen is on the Board to represent the viewpoint and concerns of Utah consumers and to ensure that decisions being made are in the best interest and safety of the citizens of Utah. Decisions that are made by the Board are monitored by the public representative to ensure that the ones affecting the citizens are clear and understandable to all. This role is described in the Pharmacy Practice Act in Utah Code Section 58-17b-201:

- (1) There is created the Utah State Board of Pharmacy consisting of five pharmacists, one pharmacy technician, and one member of the general public.
 - (a) The public member of the board shall be a Utah resident who:
 - (i) is 21 years of age or older;
 - (ii) has never been licensed to engage in the practice of pharmacy;
 - (iii) has never been the spouse of a person licensed to engage in the practice of pharmacy;
 - (iv) has never held any material financial interest in pharmacy practice;
and
 - (v) has never engaged in any activity directly related to the practice of pharmacy.

Sign Up for Bill Tracking Service

Would you like to track bills during the 2024 legislative session? You may sign up to receive emails when a bill is changed or updated or when a committee meeting is scheduled. Sign up at <https://le.utah.gov/tracking/trackingLogin>.

State of Utah CSD Error Correction

There are three general types of errors needing correction in the CSD:

1. Errors received from the email address of RxGovHelp@egov.com; these errors must be corrected through the [Data Submitting Site](#).
2. Errors received from csdb@utah.gov can be corrected using two different methods. The first is by using the manual entry/universal claim form located at utpdmp.rxgov.com. The second option is to submit a correction/revision through the pharmacy's normal submission process.
3. Inaccurate or duplicate data found after running a search can be corrected by informing the CSD directly via email to csdb@utah.gov.

If you cannot send a secure email, provide only the pharmacy name, prescription number, and the date sold, along with your contact information. If you can send a secure email, provide the pharmacy name, prescription number, and date sold, as well as the patient's name and date of birth.

Providers can contact the CSD directly with any questions regarding data submission, errors, or corrections. You can also request a copy of the Utah Dispensing Guide.

Direct general database inquiries to csd@utah.gov or call 801/530-6220, Monday through Friday, from 8 AM to 5 PM.

SafeUT

Would you like to chat with someone confidentially to help you with any problems you are facing? Download the free SafeUT Frontline app from your smartphone's app store. The SafeUT Frontline app provides a way to connect to licensed mental health professionals trained to help you deal with the unique challenges faced by first responders on a daily basis. Support for you and your family is always available at no cost through the SafeUT Frontline app.

The Utah Board of Pharmacy News is published by the Utah Board of Pharmacy and the National Association of Boards of Pharmacy Foundation® (NABPF®) to promote compliance of pharmacy and drug law. The opinions and views expressed in this publication do not necessarily reflect the official views, opinions, or policies of NABPF or the Board unless expressly so stated.

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