



NABP
National Association of
Boards of Pharmacy

CPE Activity Information

Just Culture – Creating a New Regulatory Mindset

Activity Overview

The concept of creating a “just culture” and the general application of just culture concepts that promote a continuous cycle of improvement are not new. However, the concept and full application have yet to be widely accepted across the pharmacy regulatory community. Instead, the current approach used in adjudicating medication errors is through fines and disciplinary measures, but this approach can overlook analysis of error causes and may not help to prevent future errors or help discover new measures to promote patient protection. In this session, attendees will learn about a broader systems approach to evaluating medication safety errors.

This home study webinar is a recording of the live activity that was held on May 12, 2023, and was sponsored by CVS Health.

Activity Topic	Law
Universal Activity Numbers	0205-0000-23-039-H03-P 0205-0000-23-039-H03-T
Activity Date	30-Aug-23 through 29-Jun-26
Activity Type	Knowledge-based
CE Credits	1.5 contact hours (0.15 CEU)
Activity Fee	\$20

Target Audience

This activity was designed to meet the educational needs of pharmacists and pharmacy technicians in all practice settings.

Learning Objectives

At the conclusion of this webinar, participants will be able to:

1. Describe how the boards of pharmacy may use just culture in evaluating medication error cases.
2. Recognize when licensees should view medication errors as a call for accountability and learning.
3. Explain the use of tools such as continuous quality improvement in the prevention of future errors.

CPE Requirements

To earn ACPE-accredited CPE for this activity, participants must:

- be registered as an attendee,
- submit the activity code online using the NABP CPE submission site located at <https://nabp.pharmacy/claimcpe>,
- complete the activity in its entirety,
- answer the self-assessment questions at the beginning of the webinar, and
- review the activity handouts.

To obtain CPE credit, participants must also complete activity and speaker evaluations as well as pass the post-test with a score of 70% or higher.

All home study CPE submissions must be completed online within 60 days from the date the activity code is submitted online.

Presenters

Donna Horn, MS, RPh, DPh, CHC, Senior Ethics and Compliance Officer, Fresenius Medical Care North America

Christopher “Chris” Jerry, Co-Founder, EJ Health Technologies; President and CEO, Emily Jerry Foundation

Karen Ryle, MS, RPh, Director of Outpatient Pharmacy Services, Massachusetts General Hospital

Home Study

Log in to [NABP e-Profile](#) to purchase the home study activity. Instructions on how to complete the home study for this webinar will be sent via email.

Additional CPE Information

Contact NABP Professional Affairs staff at cpe@nabp.pharmacy for information about CPE activities and instructions.



NABP and the NABP Foundation are accredited by the Accreditation Council for Pharmacy Education (ACPE) as providers of continuing pharmacy education (CPE).

ACPE Provider Number: 0205.

System Requirements

You will need a computer with high-speed internet access to view our screens and audio capabilities, via computer or phone, to hear the webinar. Browser requirements are as follows: Firefox (9.0+), Adobe Flash Player (10.3+), Google Chrome, and Safari (5.0+).

Read more about the [policy on privacy and confidentiality](#).