



Pharmacy Jurisprudence Examination for Technicians™ (PJET™) Frequently Asked Questions

General

How do I create a new NABP e-Profile?

Create a log in for an [NABP e-Profile](#) account by adding an email address and password and following the prompts.

Next you will log in to your new account and select the Create Individual e-Profile. During this step, you will complete your profile and add your contact information.

An individual e-Profile account is for accessing personal career and compliance information or purchasing examinations and other services for yourself. Review the [list of what is needed](#) for an individual e-Profile account and [watch our tutorial](#).

How do I request ADA testing accommodations?

If you need test-day accommodations under the Americans with Disabilities Act, download and complete the [Request for Testing Accommodations form](#). Upload the completed form and supporting documentation in your NABP e-Profile during the online application process. If you do not upload your form at this time, your request may be delayed.

[Testing accommodations](#) will be made only with the authorization of NABP. Candidates approved for testing accommodations must schedule their examination appointments by contacting Pearson VUE's accommodation department.

Why can't I purchase the PJET?

If the purchase link is not appearing in your NABP e-Profile, make sure you have completed application steps listed on the [PJET information page](#).

How do I reschedule or cancel my examination appointment?

You can reschedule your examination appointment via your Pearson VUE web account or by calling Pearson VUE Customer Service. You must reschedule your appointment at least two business days prior to your scheduled appointment, and there is a \$50 fee.

Cancelling your PJET examination appointment is a two-step process:

1. Cancel your appointment through your Pearson VUE web account or by calling [Pearson VUE customer service](#).
2. Cancel the examination in your [NABP e-Profile](#) by logging in and clicking the Exam Services tile. Then, select Cancel Examination in the Active Applications tab.

You may receive a refund for your examination fee if the eligibility period has not expired. You will not receive a refund for the \$100 application fee, and your application will be closed. After



canceling your exam, you must wait up to 10 business days before submitting a new application for another PJET.

Can I still take the exam if I miss my testing appointment?

If you miss a scheduled testing appointment without following the cancellation procedure, your Authorization to Test (ATT) will no longer be valid, and you must purchase a resit to receive a new ATT and schedule a new testing appointment. The Purchase Resit option will appear in your NABP e-Profile in the Active Application tab seven business days after the missed appointment. You will need to pay the full examination fee, \$150.

If you miss your scheduled exam appointment due to an emergency, you may be eligible to purchase a resit at a reduced fee. To request this discount, you must submit an [Emergency Resit Request Form](#) and the required documentation to EmergencyResitInfo@nabp.pharmacy. For more information on the resit policy and fees, see the [PJET Candidate Application Bulletin](#).

Applying for the Exam

How do I apply for the PJET?

You will apply for the PJET using your [NABP e-Profile](#). The [PJET Candidate Application Bulletin](#) provides guidance and requirements to help examination candidates with every step of the process, including applying for eligibility, as well as purchasing and sitting for the PJET. Plus, explore answers to commonly asked questions. We recommend reading the *Bulletin* before you apply and referencing it throughout the process. The new mobile-friendly *Bulletin* strives to ensure that candidates always have the most up-to-date information that is easy to navigate, reference, and share.

How do I check my application status for the PJET?

Log in to your [NABP e-Profile](#) and click the Exam Services tile. The information that appears in the Application Status column under Active Applications and Application History provides you with the status of your current and past exam applications. Customer Engagement sees the same status information in your profile; therefore, it is not necessary to contact Customer Engagement for status inquiries.

A breakdown of the statuses can be found below:

- **Eligibility Requested** – Your application has been received, but NABP has not yet been informed of a decision regarding your eligibility to take the examination from the board.
- **Expired** – If the board has not granted eligibility within two years after the original application date, the application automatically expires and your fees will be forfeited.
- **Eligibility Granted** – The board has determined that you are eligible to take the examination.
- **Eligibility Denied** – The board has determined that you are not eligible to take the exam. Contact the board of pharmacy for which you intended to take the exam.
- **ATT Generated** – You will receive your ATT letter from Pearson VUE immediately via email. Once you receive your ATT, you may schedule your examination at Pearson VUE by visiting pearsonvue.com/nabp.



- **Examination Closed** – Your scheduled exam was taken, and the exam result has been reported to the board of pharmacy.
- **Examination Withdrawn Requested** – Your request to cancel a previously submitted examination has been received.
- **Examination Withdrawn** – Your request to cancel your examination application has been accepted, and your refund has been processed.
- **Examination Expired** – Your board granted eligibility and you purchased an exam, but you did not take the exam before the eligibility period expired.

Explore the *Candidate Application Bulletin* for more information on [eligibility and purchasing your exam](#).

How do I cancel my PJET application?

If you need to cancel your eligibility application, you may do so through your NABP e-Profile. You will not receive a refund for the eligibility application fee after a cancellation.

- Log in to your [NABP e-Profile](#), and click the Exam Services tile
- In the Active Applications tab, scroll down to find the application you would like to cancel
- Click the Cancel Application link in the Action column

If you need to [cancel your exam application](#), it is a two-step process. If you have scheduled an appointment with Pearson VUE, you must first cancel your appointment through your Pearson VUE web account or by calling Pearson VUE customer service. Once the appointment is canceled with Pearson VUE, you must cancel the examination via your e-Profile.

Will I be able to purchase the exam if my eligibility is close to expiring?

You will not be able to purchase the PJET if your eligibility is within 10 business days of expiring. In this case, you will need to wait for the eligibility to expire and then submit a new application for eligibility to NABP and pay the applicable fee. The board then needs to enter new eligibility dates so that you may purchase the exam.

What if the middle name/initial on my ID does not match my ATT?

The printed name on your ID must exactly match the name as it appears on your ATT letter; this includes first name, middle name, last name, and suffix. Some flexibility is allowed for middle names and initials. For example, it is acceptable for your ID to contain your full middle name and your ATT letter to contain only your middle initial, if the middle initial matches the first letter of your middle name. Specific guidance on the name matching guidelines is available in the [PJET Candidate Application Bulletin](#).

If a name correction is needed, you must send us the appropriate documentation at least five business days prior to the date of your scheduled examination. Email the following information to help@nabp.pharmacy:

1. Full name
2. NABP e-Profile ID
3. Mailing address associated with your e-Profile
4. Phone number



5. The last four digits of your Social Security number, if you have one
6. A scanned copy of your ID that shows your name as it should be listed on the ATT

[Acceptable forms of ID](#) must be current (unexpired), contain a recent photo and signature, and be US or Canadian government-issued (not a copy). Acceptable forms of ID are:

- US or Canadian passport
- US or Canadian driver's license (including those that state "Not for Federal Identification Use")
- Secretary of State-issued US state ID
- US or Canadian temporary ID
- US or Canadian military ID

Important note: Send your request from the email associated with your NABP e-Profile, or we will be unable to assist you.

If the name used on your application does not match your ID, you will not be permitted to test and will forfeit your examination fee. **Name updates cannot be completed at the test center.**

How long is the ATT for the PJET valid, and how do I get an extension?

ATTs for the PJET are valid for one year from the time that eligibility is granted. However, each state determines the acceptable period in which a candidate must complete all the requirements for licensure. Contact your board of pharmacy to determine if additional restrictions apply.

To request an extension of eligibility for your ATT, you must contact the board of pharmacy. If the board grants the extension, eligibility dates will be updated, and you may view them via your NABP e-Profile. If your eligibility expires, you must complete the entire application process again.

When do I get my ATT for the PJET?

After you purchase the PJET, your ATT will be sent via email by Pearson VUE generally within 24 hours. At this time, your application status in NABP e-Profile will also update to "ATT Generated." If you do not receive the ATT, check your spam folder or contact Pearson VUE customer service.

If you are retaking the PJET, the ATT will be sent after the board reconfirms eligibility and the wait period has been met.

Exam Results

Can I retake the exam if I fail?

Unless the board of pharmacy determines otherwise, candidates are allowed five attempts to pass the PJET.

To retake the PJET, candidates must begin the application process again, including paying the application and examination fees. Eligibility must be reconfirmed by the board of pharmacy and candidates must adhere to the waiting period, after which they will receive an ATT. Mandatory



waiting periods and additional information about the retake process can be found in the [PJET Candidate Application Bulletin](#).

Where do I check my examination results?

You can view your Pass/Fail results approximately seven business days after taking the exam in the Exam Services section of your [NABP e-Profile](#) by selecting the Exam Results tab.

How do I read my PJET candidate performance report?

Your candidate performance report provides details if you receive a result of Fail for the PJET. If you receive a result of Fail for the PJET, the report indicates an achievement level for each of the competency areas covered on the examination. The levels may be useful for future efforts to prepare for the exam.