



**NABP**  
National Association of  
Boards of Pharmacy

## CPE Activity Information

### Workplace Conditions and Pharmacy Personnel Burnout – Changing Course to Advance Change

#### Activity Overview

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Pharmacist workload, burnout, and well-being issues, and their effect on patient safety, have been considered for years, but the coronavirus disease 2019 (COVID-19) pandemic has brought such concerns to the forefront. The concerns brought by various pharmacy groups regarding workplace conditions and how they affect pharmacy personnel and, ultimately, patient care, have placed regulators in the firestorm of how to effectuate change. In response to this storm, some state boards of pharmacy have revised their rules to allow for innovative practice models that help improve working conditions. Pharmacy stakeholders and regulators will share with attendees their efforts to ensure that pharmacy practice occurs in a working environment that is conducive to the well-being and safety of all patients.

This home study webinar is a recording of the live activity that was held on May 18, 2022 and was sponsored by Amazon Pharmacy.

<b>Universal Activity Numbers</b>	0205-0000-22-021-H03-P 0205-0000-22-021-H03-T
<b>Activity Date</b>	2-Feb-23 through 9-Apr-25
<b>Activity Type</b>	Knowledge-based
<b>CE Credits</b>	1.5 contact hours (0.15 CEU)
<b>Activity Fee</b>	\$20

#### Target Audience

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This activity was designed to meet the educational needs of pharmacists and pharmacy technicians in all practice settings.

## Learning Objectives

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At the conclusion of this webinar, participants will be able to:

1. Explain how COVID-19 has impacted pharmacist workload and well-being, and how it has affected patient safety.
2. Describe what various pharmacy groups are doing to help improve workplace conditions.
3. Discuss efforts made by pharmacy regulators to address workplace conditions, pharmacy personnel well-being, and patient safety.

## CPE Requirements

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To earn ACPE-accredited CPE for this activity, participants must:

- be registered as an attendee,
- submit the activity code online using the NABP CPE submission site located at <https://nabp.pharmacy/claimcpe>,
- complete the activity in its entirety,
- answer the self-assessment questions at the beginning of the webinar, and
- review the activity handouts.

To obtain CPE credit, participants must also complete activity and speaker evaluations as well as pass the post-test with a score of 70% or higher within three attempts.

All home study CPE submissions must be completed online within 60 days from the date the activity code is submitted online.

## Presenters

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**John Clay Kirtley, PharmD**, Executive Director, Arkansas State Board of Pharmacy

**Scott Knoer, MS, PharmD, FASHP**, Former Executive Vice President and Chief Executive Officer, American Pharmacists Association

**Steven W. Schierholt, Esq**, Executive Director, State of Ohio Board of Pharmacy

## Home Study

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Log in to [NABP e-Profile](#) to purchase the home study activity. Instructions on how to complete the home study for this webinar will be sent via email.

## Additional CPE Information

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Contact NABP Professional Affairs staff at [cpe@nabp.pharmacy](mailto:cpe@nabp.pharmacy) for information about CPE activities and instructions.



NABP and the NABP Foundation are accredited by the Accreditation Council for Pharmacy Education (ACPE) as providers of continuing pharmacy education (CPE).

ACPE Provider Number: 0205.

### **System Requirements**

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You will need a computer with high-speed internet access to view our screens and audio capabilities, via computer or phone, to hear the webinar. Browser requirements are as follows: Firefox (9.0+), Adobe Flash Player (10.3+), Google Chrome, and Safari (5.0+).