



NEW MEXICO BOARD OF PHARMACY

newsletter to promote pharmacy and drug law compliance

Significant Adverse Drug Events

1. A 41-year-old female patient received atorvastatin tablets instead of the hydroxyzine tablets that she was prescribed. The incorrect medication was paired with the correct medication leaflet. The patient took the medication for approximately three months. The patient experienced a urinary tract infection and interstitial cystitis during this time. The pharmacist-in-charge (PIC) who reported the adverse drug event is unsure where the breakdown in process occurred but required all staff to review standard operating procedures on filling prescriptions during quality review. The PIC present at the time of the error is no longer with the pharmacy in question.
2. A 69-year-old male patient requested a refill of valacyclovir but was instead given venlafaxine by the dispensing pharmacy. According to the pharmacist, both medications were close together on the patient profile as refills, though the patient had not been on venlafaxine for several months. Three total medications were dispensed to the patient, including venlafaxine and phenelzine. On the same day the medications were dispensed, the pharmacist received a call that the patient had a severe reaction to the medications. The patient was transported to the hospital and was treated for serotonin syndrome and rhabdomyolysis. The pharmacist attributes the error to not discontinuing venlafaxine in the patient profile when phenelzine was prescribed. The pharmacist required retraining of staff to go over each medication and indication at the point of sale.

National Pharmacy Compliance News

A Service of the National Association of Boards
of Pharmacy Foundation (NABPF)

Visit NABP's website for the latest regulatory updates and
news from FDA, USP, NABP, and more.

[Read National News](#)

Disclaimer: These suggestions are made by the pharmacist submitting the Significant Adverse Drug Event Report. *Newsletter* publication of recommendations is not an indication of endorsement by the New Mexico Board of Pharmacy.

Disciplinary Action

Aileen Arviso, Technician applicant. Withholding of registration. Before approving respondent's technician application, the Board ordered the respondent be evaluated by the New Mexico Health Professional Wellness Program (NMHPWP) and enroll if recommended. Registration may be issued upon NMHPWP clearance after evaluation/completion of contract.

2023 Board Meeting Dates

- Thursday, January 19 to Friday, January 20, 2023
- Thursday, April 20 to Friday, April 21, 2023
- Thursday, July 20 to Friday, July 21, 2023
- Thursday, October 19 to Friday, October 20, 2023

Meetings begin at 9 AM unless otherwise noted. Each meeting agenda will be posted on the Board's website at least 72 hours in advance. Additional information and the list of Board meeting dates can be found on the Board's website.

2023 Law Update Schedule

Upcoming Albuquerque Pharmacy Law Lecture Dates:

- January 6, 2023
Webinar. Registration closes on January 4.
- February 3, 2023
Webinar. Registration closes on February 1.
- March 3, 2023
Webinar. Registration closes on March 1.
- April 14, 2023
Webinar. Registration closes on April 12.
- May 5, 2023
Webinar. Registration closes on May 3.

- June 2, 2023
Webinar. Registration closes on May 31.
- July 7, 2023
Webinar. Registration closes on July 5.
- August 4, 2023
Webinar. Registration closes on August 2.
- September 1, 2023
Webinar. Registration closes on August 30.
- October 6, 2023
Webinar. Registration closes on October 4.
- November 3, 2023
Webinar. Registration closes on November 1.
- December 1, 2023
Webinar. Registration closes on November 29.

Upcoming Pharmacy Law Lecture Dates (Outside of Albuquerque):

- March 14, 2023
Webinar for Silver City, NM update. Registration closes on March 10.
- May 23, 2023
Webinar for Farmington, NM update. Registration closes on May 19.
- June 20, 2023
Webinar for Santa Fe, NM update. Registration closes on June 16.
- August 22, 2023
Webinar for Roswell, NM update. Registration closes on August 18.
- September 19, 2023
Webinar for Clovis, NM update. Registration closes on September 15.
- October 24, 2023
Webinar for Las Vegas, NM update. Registration closes on October 20.
- November 14, 2023
Webinar for Hobbs, NM update. Registration closes on November 10.

- December 4, 2023
Webinar for Las Cruces, NM update. Registration closes on November 30.
- December 5, 2023
Webinar for Las Cruces update. Registration closes on December 1.

The most up-to-date information on review format and the full list of law updates can be found on the Board [website](#).

Reminders

- Be sure to submit Adverse Drug Event Reports to the Board within **15 days of discovery**. This is required by regulation and could potentially result in disciplinary action if not compliant. This report **must** include an appropriate root cause analysis with recommendation(s) for improvement.
- Pharmacists, be sure that you are completing the required continuing education (CE) prior to relicensure. The Board conducts audits on a monthly basis. Here are some things to keep in mind when completing your CE:
 - The patient safety and safe/appropriate use of opioid requirements can be combined if a CE activity is appropriate to cover both topics.
 - New Mexico law CE credits do not count toward your 10-hour live CE requirement.
 - CE credits required to maintain pharmacist prescriptive authority do not count toward your 30-hour CE requirement.

Failure to comply with all requirements may result in up to a \$1,000 fine and disciplinary action against your license.

The New Mexico Board of Pharmacy News is published by the New Mexico Board of Pharmacy and the National Association of Boards of Pharmacy Foundation® (NABPF®) to promote compliance of pharmacy and drug law. The opinions and views expressed in this publication do not necessarily reflect the official views, opinions, or policies of NABPF or the Board unless expressly so stated.

Alejandro Amparan, RPh - State News Editor

Lemrey "Al" Carter, PharmD, MS, RPh - National News Editor & Executive Editor

Megan Pellegrini - Publications and Editorial Manager

5500 San Antonio Dr NE, Suite C | Albuquerque, NM 87109 |
Tel: 505/222-9830 Fax: 505/222-9845 In-State Only Toll Free: 1-800/565-9102 |
<https://www.rld.nm.gov/boards-and-commissions/individual-boards-and-commissions/pharmacy>