

## National Association of Boards of Pharmacy® (NABP®) Specialty Pharmacy Accreditation Standards Overview

A pharmacy seeking accreditation through NABP must meet or exceed the standards in each of the following areas: the accreditation standards (Section ACC), which are applicable for all NABP accreditation programs; the pharmacy standards (Section PHY), which are applicable to all NABP pharmacy accreditation programs; and the program specific standards for which the pharmacy is seeking accreditation.

The following is a summary of the standards required for an applicant who is seeking NABP Specialty Pharmacy Accreditation. This tool is to help provide a preview of the standards you can anticipate being required for accreditation.

SECTION ACC: ACCREDITATION STANDARDS		
ACC. A	General Qualifications	Topics include: <ul style="list-style-type: none"> <li>• Terms and conditions</li> <li>• Eligible Entity</li> <li>• Document submission</li> <li>• Business location</li> <li>• Financial management</li> <li>• Shared services/affiliates</li> <li>• Website</li> <li>• Professionalism/ethics</li> </ul>
ACC. B	Licensure	Topics include: <ul style="list-style-type: none"> <li>• Licensed</li> <li>• Scope</li> </ul>
ACC. C	Facility	Topics include: <ul style="list-style-type: none"> <li>• Facility requirements</li> <li>• Disaster plan, emergency preparedness, and recovery</li> </ul>
ACC. D	Personnel	Topics include: <ul style="list-style-type: none"> <li>• Responsible persons</li> <li>• Organizational structure and formal human resources management practices</li> <li>• Personnel qualifications prehire and ongoing</li> <li>• Training</li> </ul>
ACC. E	Compliance with Laws and Regulations	Topics include: <ul style="list-style-type: none"> <li>• General compliance</li> <li>• Disciplinary actions, criminal convictions, and civil settlements</li> <li>• Records</li> </ul>

ACC. F	Drug/Device Procurement, Storage, Distribution, Dispensing, and Delivery	Topics include: <ul style="list-style-type: none"> <li>• Procurement/source</li> <li>• Procurement/receiving</li> <li>• Controlled substances</li> <li>• Storage conditions</li> <li>• Inventory management, returns, and disposal</li> <li>• Distributions of prescription drugs/devices</li> <li>• Shipping, handling, and delivery</li> <li>• Outdated, returned, damaged, or suspect drugs/devices – quarantine process</li> <li>• Drug/device recalls</li> </ul>
ACC. G	Quality Improvement	Topics include: <ul style="list-style-type: none"> <li>• Program</li> </ul>
ACC. H	Policies and Procedures	Topics include: <ul style="list-style-type: none"> <li>• Policies and procedure requirements</li> </ul>
<b>SECTION PHY: PHARMACY STANDARDS</b>		
PHY. A	General Requirements	Topics include: <ul style="list-style-type: none"> <li>• Qualifications</li> </ul>
PHY. B	Facility	Topics include: <ul style="list-style-type: none"> <li>• Appropriate environment</li> </ul>
PHY. C	Personnel	Topics include: <ul style="list-style-type: none"> <li>• Staff requirements</li> </ul>
PHY. D	Compliance with Laws and Regulations	Topics include: <ul style="list-style-type: none"> <li>• Required reporting to state and federal agencies</li> <li>• Patient privacy</li> <li>• Co-location</li> </ul>
PHY. E	Prescription/Order Processing	Topics include: <ul style="list-style-type: none"> <li>• Information Technology</li> <li>• Review of Prescription/order</li> <li>• Drug Use Review</li> <li>• Accuracy of dispensing</li> </ul>
PHY. F	Patient Management	Topics include: <ul style="list-style-type: none"> <li>• Patient communications/counseling</li> <li>• Clinical references</li> <li>• Outcome measures</li> </ul>
PHY. G	Quality Improvement	Topics include: <ul style="list-style-type: none"> <li>• Incident reporting system</li> <li>• Adverse event management</li> <li>• Feedback</li> </ul>

<b>SECTION SPA: SPECIALTY PHARMACY STANDARDS</b>		
SPA. A	General Requirements	Topics include: <ul style="list-style-type: none"> <li>• Qualification</li> <li>• Mission statement</li> <li>• Scope of services</li> </ul>
SPA. B	Compliance	Topics include: <ul style="list-style-type: none"> <li>• General compliance</li> <li>• REMS</li> <li>• Anti-kickback statutes</li> </ul>
SPA. C	Policies and Procedures	Topics include: <ul style="list-style-type: none"> <li>• Pharmacy activities</li> <li>• Pharmacy processes</li> <li>• Ongoing monitoring</li> <li>• Quality</li> </ul>
SPA. D	Patient Management	Topics include: <ul style="list-style-type: none"> <li>• Pharmacy availability</li> <li>• Intake assessment/ Medication Therapy Management (MTM)</li> <li>• Enhanced counseling</li> <li>• Ongoing monitoring</li> <li>• Care coordination</li> </ul>
SPA. E	Prescription Processing/ Fulfillment	Topics include: <ul style="list-style-type: none"> <li>• Financial</li> <li>• Prescription intake/ fulfillment</li> <li>• Shipping</li> <li>• Refills</li> </ul>
SPA. F	Clinical Management	Topics include: <ul style="list-style-type: none"> <li>• Pharmacy clinical staff training/ education</li> <li>• Clinical specialty protocols/ resources</li> <li>• Record system</li> <li>• Patient clinical management</li> </ul>
SPA. G	Quality Improvement/ Quality Management Program	Topics include: <ul style="list-style-type: none"> <li>• Metrics</li> <li>• Analysis</li> <li>• Reporting</li> <li>• Quality assurance</li> </ul>
SPA. H	Third-party Contracts	Topics include: <ul style="list-style-type: none"> <li>• Delegated services</li> <li>• Compliance with manufacturer and payer requirements</li> </ul>

Please contact program staff at [specialty@nabp.pharmacy](mailto:specialty@nabp.pharmacy) or 847/391-4539 with any questions.

The content of this document is intended to be used as a guide and is not intended to be used as legal advice. The information presented is subject to change and it is the responsibility of the pharmacy to comply with all state and federal regulations and licensure requirements.