National Association of Boards of Pharmacy® (NABP®)
Community Pharmacy Accreditation Standards

A pharmacy seeking accreditation through NABP must meet or exceed the standards in each of the following areas: the accreditation standards (Section ACC), which are applicable for all NABP accreditation programs; the pharmacy standards (Section PHY), which are applicable to all NABP pharmacy accreditation programs; and the program specific standards for which the pharmacy is seeking accreditation.

The following is a summary of the standards required for an applicant who is seeking NABP Community Pharmacy Accreditation. This tool is to help provide a preview of the standards you can anticipate being required for accreditation.

<table>
<thead>
<tr>
<th>SECTION ACC: ACCREDITATION STANDARDS</th>
</tr>
</thead>
</table>
| ACC. A  | General Qualifications | Topics include:  
  • Terms and conditions  
  • Eligible Entity  
  • Document submission  
  • Business location  
  • Financial management  
  • Shared services/affiliates  
  • Website  
  • Professionalism/ethics |
| ACC. B  | Licensure | Topics include:  
  • Licensed  
  • Scope |
| ACC. C  | Facility | Topics include:  
  • Facility requirements  
  • Disaster plan, emergency preparedness, and recovery |
| ACC. D  | Personnel | Topics include:  
  • Responsible persons  
  • Organizational structure and formal human resources management practices  
  • Personnel qualifications prehire and ongoing  
  • Training |
| ACC. E  | Compliance with Laws and Regulations | Topics include:  
  • General compliance  
  • Disciplinary actions, criminal convictions, and civil settlements  
  • Records |
### ACC. F
Drug/Device Procurement, Storage, Distribution, Dispensing, and Delivery

Topics include:
- Procurement/source
- Procurement/receiving
- Controlled substances
- Storage conditions
- Inventory management, returns, and disposal
- Distributions of prescription drugs/devices
- Shipping, handling, and delivery
- Outdated, returned, damaged, or suspect drugs/devices – quarantine process
- Drug/device recalls

### ACC. G
Quality Improvement

Topics include:
- Program

### ACC. H
Policies and Procedures

Topics include:
- Policies and procedure requirements

---

# SECTION PHY: PHARMACY STANDARDS

### PHY. A
General Requirements

Topics include:
- Qualifications

### PHY. B
Facility

Topics include:
- Appropriate environment

### PHY. C
Personnel

Topics include:
- Staff requirements

### PHY. D
Compliance with Laws and Regulations

Topics include:
- Required reporting to state and federal agencies
- Patient privacy
- Co-location

### PHY. E
Prescription/Order Processing

Topics include:
- Information Technology
- Review of Prescription/order
- Drug Use Review
- Accuracy of dispensing

### PHY. F
Patient Management

Topics include:
- Patient communications/counseling
- Clinical references
- Outcome measures

### PHY. G
Quality Improvement

Topics include:
- Incident reporting system
- Adverse event management
- Feedback
| CMT. A | General Requirements | Pharmacy must offer:  
- MTM – comprehensive medication review  
- MTM – targeted medication review  
- 2 additional patient care services (PCS)  
Examples of PCS:  
- Immunizations  
- Advanced adherence  
- Patient-specific disease monitoring  
- Disease state education  
- Health and wellness screenings  
- Health and wellness education  
- Collaborative practice agreements |
| CMT. B | Facility | Topics include:  
- Environment to provide PCS  
- Equipment and technology to provide PCS |
| CMT. C | Personnel | Topics include:  
- Professional staff  
- Human resources requirements |
| CMT. D | Patient Management | Topics include:  
- Intake assessment/MTM  
- Enhanced counseling  
- Ongoing monitoring  
- Targeted reviews  
- Care coordination |
| CMT. E | Quality Improvement/Outcome Metrics | Topics include:  
- Performance measures such as patient satisfaction, adherence, adverse drug event reduction, and improvements in health |
| CMT. F | Policies and Procedures | Topics include:  
- Enhanced clinical services  
- Outcomes measurement |

Please contact program staff at community@nabp.pharmacy or 847/391-4539 with any questions.

The content of this document is intended to be used as a guide and is not intended to be used as legal advice. The information presented is subject to change and it is the responsibility of the pharmacy to comply with all state and federal regulations and licensure requirements.