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TO: NABP ACCREDITATION AND INSPECTION CUSTOMERS

FROM: Kevin McGlynn, Director, Accreditation and Inspection Programs

DATE: July 2, 2020

RE: NABP Program Update on Status of Surveys and Inspections

On March 19, 2020, NABP temporarily suspended all accreditation surveys and facility inspections due to the COVID-19 pandemic. As some states and geographic areas begin to ease restrictions and reopen, NABP is monitoring and applying current federal, state, and local guidelines and recommendations to determine if it is safe to again conduct surveys and inspections.

As a baseline, NABP is following CDC recommendations for [travel](#) and [resumption of business operations](#). In addition, NABP has established its own set of [guidelines](#) for resuming survey and inspection activity. The following guidelines must be met prior to an onsite survey or inspection being performed:

State Guidelines

- The state and surrounding area where the facility is located is not under any stay at home order or NABP is able to travel to the state or surrounding area based on its status as an essential business.
- NABP has discussed the resumption of surveys and inspections with the state board of pharmacy in which the survey or inspection is to occur.

Facility Guidelines

- The facility requests or otherwise agrees to the survey or inspection.
- The facility has methods in place for detection and prevention of the spread of COVID-19.
- Information on prior cases of COVID-19 at the facility and procedures for how they were handled are disclosed to NABP.
- Facility identifies times when contact intensity and the number of contacts with others will be lowest in the facility to minimize interaction among individuals.
- NABP determines it is safe for our staff or contractors to go into the facility.

NABP Guidelines

- NABP will implement processes to evaluate more applicant materials and processes in advance of the survey and inspection to limit the time in the facility.

- NABP staff and contractors will have masks or face coverings and gloves to use during survey or inspection and additional masks or face coverings, gloves, and hand sanitizer to use during travel to/from the facility.
- NABP staff and contractors will adhere to any additional safety measures established by the facility.
- NABP staff and contractors will verify that they, nor anyone in their household have had a fever or other COVID-19 symptoms for the prior 14-day period.

The COVID-19 pandemic is a very fluid situation; consequently, the above guidelines are subject to change and NABP reserves the right to not conduct an inspection or survey at its own discretion.

NABP will work closely with applicants that have a pending survey or inspection and the assigned NABP staff or contractor to ensure all guidelines are met and followed up to and including the day of the inspection or survey. Information on the status of surveys and inspections has been posted to the NABP website and will be updated regularly. We kindly request that applicants utilize our [website](#) for the most up-to-date information and to determine if current conditions in your facility's state may allow for survey or inspection. NABP is starting, and will continue, to contact facilities in locations where a survey or inspection may occur.

You may contact the Accreditation and Inspection Programs department at 847/391-4539 with any questions.